



**Prompt>, Inc. – *Creative Computing Resources*[®]
&
PromptPayPlanner[®]**

Making the Business Case

Prompt>, Incorporated – *Creative Computing Resources*[®] was founded in 1987 and incorporated in the State of Connecticut in 1988. We have specialized in custom software development and consulting in the human resources arena, working with 150+ clients over the past 20 years. Our projects have ranged from managing software evaluation, selection and implementation to creating payroll and other interfaces between systems/databases. Development of custom software to provide employee benefit/compensation statements, time keeping, executive query and reporting tools, client and employee tracking for many purposes has been a core of our business.

Our recent specialization in rewards planning and administration was borne out of several projects during the 1990's with CIGNA, The Travelers and United HealthCare. Seeing a real need in large and medium sized companies for a flexible software that can interface with expensive, enterprise wide systems, we made the decision to refine our software model, which has evolved into PromptPayPlanner[®].

The major breakthrough in our design was to allow significant configuration for each client/firm that is easy and fast to implement. In addition, we focused on offering several deployment/sharing options – via the Web, VPN (e.g. CITRIX) and company networks. Both SQL Server and Oracle databases can be used as the repository of the employee data imported from the client's HRIS/Payroll system with little or no programming/instructions in the database itself. This makes the job of the IT database administrator very simple, if the client prefers to host the database on their internal network. Prompt>, Inc. has added the capability to host the database. We use LFC Hosting of Regina, Saskatchewan for these services – a premier web host in Canada with the 24/7 coverage and two minute response time for support service.

We have incorporated features necessary for global firms, with multiple currencies and business rules that differ between countries. In addition, security is paramount in our design, offering our own encryption scheme or utilizing our client's preferred methods with Windows API, etc. With the increasing sophistication of small firms, an important goal has been to make this an affordable manager self-service tool that has too often been out of reach from a cost perspective.

Partial Client List since 1987:

Hexion Specialty Chemical
Hutchinson Technology
BlueCross/BlueShield of NC
CIGNA
The Travelers
United HealthCare
Babson College

The Chrysalis Center
The Boston Symphony
AIPSO
International Council of
Shopping Centers
Deborah Heart & Lung
Hospital

Beth Abraham Hospital
The Aetna
The Hartford
Direct Marketing Association
Ethel Walker School
Esselte
Sikorsky Aircraft

Other accomplishments of note:

- ▣ Presented at the 2007 WorldatWork Total Rewards Conference
- ▣ Sponsor of the first WorldatWork European Total Rewards Conference in 2006
- ▣ Speaker/lecturer w/the PHR/SPHR program at St. Joseph's College, West Hartford, CT and at SHRM and WorldatWork chapter meetings
- ▣ 1995 Small Business Leader of the Year – Greater Hartford Chamber of Commerce
- ▣ Our key employees have served as board members with our local Chambers of Commerce, SHRM Chapters and Software organizations in Connecticut and Vermont.

Our permanent staff possess 40+ years of hands-on consulting experience in human resources and compensation with computer systems technology experience in large-scale, full-life-cycle integration implementations of legacy mainframe, mid-range systems and state-of-the-art micro technologies.

We invite you to explore our website to learn more about our services and PromptPayPlanner[®]. Our team goes “above and beyond” to ensure that your rewards planning process runs smoothly. Please don't hesitate to contact our references who will confirm our outstanding customer service and clever software solutions.

We look forward to saving you time, aggravation and money – *and* bringing smiles to the faces of your managers and employees!



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